

# LIST OF KEY PERFORMANCE INDICATORS FOR AIRPORTS



# Safety

01

Fatality

02

Reportable Dangerous Occurrence

03

Reportable Occupational Illness / Disease

04

Reportable Serious Injury

05

Near Miss

06

First Aid Injury

# Safety

07

Equipment Property Damage

08

Lost Time Injury

09

Medical Treatment Case

10

Restricted Workday Case

11

Number of Reported Issues

12

Bird Strike

# Safety

13

Operational Delay

14

Cancelled Operation

15

Customer Complains

16

Percentage of Flights Delayed > 15 minutes

17

Average Minutes Delay

18

Percentage of Flights Delayed Due to Technical / Commercial Reasons

# Flights Ops



Number of Flights



Number of PAX



Available Turnaround Time



Number Lost Baggage Incidents

# Flights Ops



Number Lost Baggage Incidents



Lost Time Injury



Medical Treatment Case

# Environmental



Spills / Releases / Discharges to Land



Spills / Releases / Discharges to Water, including Groundwater



Releases / Discharges to Atmosphere



Vegetation Removal / Harm



Harm to Animal Species



Damage to Cultural Site

# Environmental



Environmental Noise /  
Vibration



Other



# Financial



Operating Margin



Revenues



Expenses