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| **SMS Survey Templates for Airport, Airline, MRO, Biz-Jet Aviation** **From 1 to 5 (with 5 being the best) rate our issue/hazard reporting system as user friendly and highly available.*** 1
* 2
* 3
* 4
* 5

**How comfortable do you feel reporting safety related issues on a scale of 1 to 5 (with 5 being very comfortable)?*** 1
* 2
* 3
* 4
* 5

**How would you rate our safety program?*** Very good
* Merely adequate
* Going through the motions
* Poor
* Non-existent

**What level of commitment do you feel management has toward safety?*** High level of commitment
* Medium level
* Low level
* Not committed

**Do you feel the our company's hazard/issue reporting system is easy to use?*** Yes
* No

**Do you feel you can report safety issues to management without fear of retribution?*** Yes
* No
* Somewhat

**Do you feel reporting quality issues is as important as reporting safety issues?*** Yes
* No
* Somewhat

**How do you prefer to report an event/hazard using our safety management system (SMS Pro)?*** Offline Issue Reporter
* Issue Reporter Wizard
* Quick Report
* Paper Report
* Email
* During gap analysis
* During SMS Audit
* Don't Like Reporting Issues
 | **Aviation Safety Survey Questions (Template)** **How many issues have you submitted to the aviation safety program in the last 6 months?*** 0
* 1-3
* 4 - 6
* 7 - 9
* 10 +

**How comfortable are you with reporting safety issues associated with events (flight or ground)?*** Not comfortable at all
* Somewhat uncomfortable
* Somewhat comfortable
* Very Comfortable

**How comfortable are you submitting a safety or quality suggestion?*** Not comfortable at all
* Somewhat uncomfortable
* Somewhat comfortable
* Very comfortable

**How comfortable are you submitting an issue associated with company compliance to state and/or federal regulations?*** Not comfortable at all
* Somewhat uncomfortable
* Somewhat comfortable
* Very comfortable

**Are you familiar with our non-punitive policy for reporting issues?*** Yes
* No

**What is the level of difficulty navigating our aviation safety website?*** Very difficult
* Somewhat difficult
* Fairly easy
* Very easy

**What is the level of difficulty reporting an issue?*** Don't know, never reported one
* Very difficult
* Somewhat difficult
* Fairly easy
* Very easy

**How well do you understand the purpose of a Safety Management System?*** Not a clue
* Don't really understand
* Somewhat understand
* Understand completely

**On a scale of 1 to 5 (with 5 being the best), how do you rate the effectiveness of our Web-based safety management system?*** 1
* 2
* 3
* 4
* 5
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