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| **SMS Survey Templates for Airport, Airline, MRO, Biz-Jet Aviation**  **From 1 to 5 (with 5 being the best) rate our issue/hazard reporting system as user friendly and highly available.**   * 1 * 2 * 3 * 4 * 5   **How comfortable do you feel reporting safety related issues on a scale of 1 to 5 (with 5 being very comfortable)?**   * 1 * 2 * 3 * 4 * 5   **How would you rate our safety program?**   * Very good * Merely adequate * Going through the motions * Poor * Non-existent   **What level of commitment do you feel management has toward safety?**   * High level of commitment * Medium level * Low level * Not committed   **Do you feel the our company's hazard/issue reporting system is easy to use?**   * Yes * No   **Do you feel you can report safety issues to management without fear of retribution?**   * Yes * No * Somewhat   **Do you feel reporting quality issues is as important as reporting safety issues?**   * Yes * No * Somewhat   **How do you prefer to report an event/hazard using our safety management system (SMS Pro)?**   * Offline Issue Reporter * Issue Reporter Wizard * Quick Report * Paper Report * Email * During gap analysis * During SMS Audit * Don't Like Reporting Issues | **Aviation Safety Survey Questions (Template)**  **How many issues have you submitted to the aviation safety program in the last 6 months?**   * 0 * 1-3 * 4 - 6 * 7 - 9 * 10 +   **How comfortable are you with reporting safety issues associated with events (flight or ground)?**   * Not comfortable at all * Somewhat uncomfortable * Somewhat comfortable * Very Comfortable   **How comfortable are you submitting a safety or quality suggestion?**   * Not comfortable at all * Somewhat uncomfortable * Somewhat comfortable * Very comfortable   **How comfortable are you submitting an issue associated with company compliance to state and/or federal regulations?**   * Not comfortable at all * Somewhat uncomfortable * Somewhat comfortable * Very comfortable   **Are you familiar with our non-punitive policy for reporting issues?**   * Yes * No   **What is the level of difficulty navigating our aviation safety website?**   * Very difficult * Somewhat difficult * Fairly easy * Very easy   **What is the level of difficulty reporting an issue?**   * Don't know, never reported one * Very difficult * Somewhat difficult * Fairly easy * Very easy   **How well do you understand the purpose of a Safety Management System?**   * Not a clue * Don't really understand * Somewhat understand * Understand completely   **On a scale of 1 to 5 (with 5 being the best), how do you rate the effectiveness of our Web-based safety management system?**   * 1 * 2 * 3 * 4 * 5 |