

TOP 50 AVIATION KPIS



- ORGANIZED BY TYPE —
- AVIATION INDUSTRY SPECIFIC —
- BASED ON HUNDREDS OF OPERATORS —

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SMS MANAGEMENT TOOL

ABOUT THIS LIST OF TOP 50 KPIS

HOW THIS LIST WAS CREATED

This list of Key Performance Indicators was developed through **analysis hundred of operators' KPIS from all over the world**. We compiled these KPIS and organized them based on their type. Then we counted the total number of each type of KPI to get our top KPIS.

KPIS that were of similar type were combined into a single type. For example, one organization may have a KPI for "Employee-fatality," and another operator may have a KPI for "Client fatality." We simply combined these KPIS as the same type, "Fatality."

WHAT THIS LIST INDICATES

In effect, this list does not show you the specific data-metric or classification name of organizations' KPIS. Rather, this list indicates **which types of concerns are the most important to most operators**. It also shows you which types of concerns most aviation service providers deem **most indicative of baseline safety performance**.

Each KPI represents a "type" of concern. With a Fatality KPI, an organization might flag a classification of "Fatality" as a KPI or create a data metric to monitor the number of fatalities in a given time period. Whether you are monitoring a Fatality KPI using classifications or data-metrics, the type remains Fatality.

HOW YOU SHOULD USE THIS LIST

Use this KPI list to compare your own list to. How many of your KPIS align with the types of KPIS shown in this list?

Also use this list to create new classifications or data-metrics as KPIS. If you see a type of KPI(s) that you are not addressing in your safety program, and you think it would benefit your performance monitoring, you can create a new classification or data-metric as a KPI.

LIST OF TOP 50 KPIS

Bodily Harm

- Back injury
- Cut, puncture, laceration
- Fall
- Fatality
- Fracture, bruise, contusion
- Injury - Lost Time
- Injury - No lost time
- Medical treatment beyond first aid
- Muscle strain
- Neck injury
- Reportable illness
- Reportable serious injury
- Slip

Human Elements

- Communication problem
- Fatigue
- Lack of situational awareness

General Operations

- Equipment property damage
- FOD
- Ground Op
- Icing/Delcing
- Improper calibration of tool
- Installation error
- Mechanical
- Occurred while stopped or parked
- Part/Component damaged
- Parts missing
- Poor outsourced maintenance
- Reportable dangerous occurrence
- Restricted work or job transfer

Environmental

- Bird strike
- Building/Standing structure
- Fire
- Lightning
- Trees
- Water

Flight Operations

- Diversion from destination
- Emergency landing
- Flight Plan not filed
- Hard landing
- Hazardous runway condition
- Missed approach
- Near miss
- Rejected Takeoff

SMS Design

- Information missing
- Insufficient training
- New procedure suggestion
- No control measure
- Out date information
- Process not clear
- Process not followed